

Yoga Retreat Terms & Conditions

By submitting a booking form, you are agreeing to the following terms:

1. Booking

- 1.1. It is your responsibility to check booking details carefully before making any payment.
- 1.2. A deposit (per person, per retreat) must be paid to secure a booking.
- 1.3. Deposits are non-refundable, but may be transferable to another guest when agreed by the organiser. This will be decided on a case-by-case basis.
- 1.4. Full payment must be made:
 - 1.4.1. 6 weeks in advance of a UK-based Day Retreat (unless otherwise agreed). Bookings made within 6 weeks of the retreat date will require immediate full payment.
 - 1.4.2. 12 weeks in advance of a UK-based Weekend Retreat (unless otherwise agreed). Bookings made within 12 weeks of the retreat start date will require immediate full payment.
 - 1.4.3. 16 weeks in advance of an International Retreat (unless otherwise agreed). Bookings made within 16 weeks of the retreat start date will require immediate full payment.
- 1.5. Interim payments can potentially be arranged to help spread costs (on a case-by-case basis).
- 1.6. If you have not paid your full balance by the required deadline we reserve the right to cancel your retreat place, and apply the cancellation policy detailed in section 2.
- 1.7. We reserve the right to amend prices published at any time. We will always try to honour the price agreed at the time of your booking, even if prices increase. Any price decrease made after your booking will not entitle you to a discount or refund.
- 1.8. Unless otherwise stated, prices include accommodation, meals, yoga classes and retreat facilities, for the duration of your retreat.
- 1.9. Unless otherwise stated, prices exclude travel costs, personal and property insurance, holistic treatments, and any other optional extras, excursions and activities not listed 'as included' in the schedule.
- 1.10. The retreat schedule will specify when the retreat starts and finishes. Any additional accommodation or food costs incurred either side of the retreat schedule will be the student's responsibility.
- 1.11. In the event that any payments are made directly to an international venue, you accept that transfer fees may apply and exchange rates may vary and all such costs will be covered by you.

2. Cancellations

- 2.1. Deposits are non-refundable (unless transferred to an alternative guest, if agreed with the organiser).
- 2.2. In the event of cancellation by you, regardless of circumstance the following refund fees, minus the non-refundable deposit, apply:
 - 2.2.1. UK-based Day Retreats:
 - Cancellation more than 8 weeks prior to the retreat date, 100% refund.
 - Cancellation 6-8 weeks prior to the retreat date, 50% refund.
 - Cancellation within 6 weeks of the retreat date, 0% refund.
 - 2.2.2. UK-based Weekend Retreats:
 - Cancellation more than 16 weeks prior to the retreat start date, 100% refund.
 - Cancellation 12-16 weeks prior to the retreat start date, 50% refund.
 - Cancellation within 12 weeks of the retreat start date, 0% refund.
 - 2.2.3. International Retreats:
 - Cancellation more than 20 weeks prior to the retreat start date, 100% refund.
 - Cancellation 16-20 weeks prior to the retreat start date, 50% refund.
 - Cancellation within 16 weeks of the retreat start date, 0% refund.
- 2.3. All cancellations must be made in writing to the organiser by email. The date we receive your email will be the date we calculate your refund from. The retreat organiser is not responsible for any other costs you may have incurred, such as: flights, transfers, etc.
- 2.4. Due to circumstances outside our control; we reserve the right to cancel or change the retreat at any time. Should this occur, an alternative retreat or venue will be offered, or a refund provided (minus non-refundable deposit).

3. Liability

- 3.1. All information provided is correct to the best of our knowledge at the time of publication.
- 3.2. We will not give your information to any other organisations or bodies (except when required by law).
- 3.3. We will retain your details and, with your permission, may contact you with information we believe to be of interest and relevance. You can request to cease these communications at any time.
- 3.4. We will always endeavour to deliver the retreat schedule as promoted, but reserve the right to make changes, if necessary.
- 3.5. Please check you are sufficiently able to undertake the activities proposed in the schedule (noting that we do not provide pregnancy yoga). If you are unsure, please consult your doctor and provide a written doctor's note, if necessary.
- 3.6. It is your responsibility to inform the yoga instructor of any injuries or conditions you have, with as much notice as possible.
- 3.7. If you experience any discomfort or pain during an activity you should stop and ask for assistance.
- 3.8. We accept no liability for loss, damage, injury or illness during the retreat.
- 3.9. Guests are responsible for acquiring suitable travel insurance, relevant to both personal health and travelling.
- 3.10. We expect guests to act with respect and compassion towards us, each other and the venue. We reserve the right to suspend a guest's retreat activities, without compensation, should their behaviour be offensive, dangerous, illegal, immoral or improper.
- 3.11. Retreat venues offer a tranquil setting for rest and relaxation. However, we cannot accept any responsibility for unexpected external noise pollution from things, people or animals outside of our control.
- 3.12. We accept no liability for any failures beyond our control, including natural disasters, war, 'acts of God', travel problems, accidents or failures to perform by third parties, the venue, subcontractors or suppliers.

4. Feedback

- 4.1. If you encounter any problems during your retreat, please contact the event organiser(s) as soon as possible so we can endeavour to resolve your issues, if at all possible.
- 4.2. If you have feedback after the retreat, please inform us by email.